Lesson 1.8

Mission Partners

Lesson at a Glance

Aim
To explain how success in implementing a UN peacekeeping mandate requires working with different partners.

Relevance
There are others who are working to bring a lasting peace in the country you are deployed to. As “partners” it is important for all of you to work together to achieve this common goal. Your cooperation with others working in the country is also necessary to achieve your mission’s mandate.

The host country has the most interest in the success of the mandate. As a result, the most important partners to work with are those who belong to the country – the “national partners”. As key stakeholders, they will be impacted by the mandate, and also have an impact on achieving the mandate.

There are other parts of the UN system active in a country. Together, they make up the UN Country Team (UNCT). The UN expects you all to work together as one whole in the host country. This is called the “integrated approach”.

Partners who are foreign to the host country – or “external partners” – include development and humanitarian actors.

This lesson explains what it means to have effective working relationships with different partners. You need to understand their work and how you will work together.

Learning Outcomes
Learners will:
- List types of mission partners and give examples
- Explain why national partners are key partners for UN peacekeeping operations
- Explain why the UNCT is important to a UN peacekeeping operation
- Describe the “integrated approach” and the benefit
**Lesson Map**

**Recommended Lesson Duration:** 45 minutes total  
1-2 minutes per slide  
Use short option learning activity

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The Lesson

Starting the Lesson

Introduce the following (using the Introductory Slides):

- Lesson Topic
- Relevance
- Learning Outcomes
- Lesson Overview

The lesson may also cover what learners already know about the work of different mission partners. As you move through the lesson, give opportunities for learners to brainstorm what they know.
Learning Activity 1.8.1
Football/Cricket

METHOD
Group discussion, guided by analogy

PURPOSE
To use a sports analogy to reinforce understanding of how a UN peacekeeping mission works as a team to succeed

TIME
Sort option: 5 minutes
- Brainstorming: 3 minutes
- Discussion: 2 minutes

Longer option: 15 minutes
- Brainstorming: 5-7 minutes
- Discussion: 5-7 minutes

INSTRUCTIONS
- Think about a sport
- Discuss different players’ contributions towards the “goal”
- Draw comparisons between the mission and different players in a host country

RESOURCES
- Learning Activity instructions
The Importance of Mission Partners Working Together

**Key Message:** Different actors play different roles helping a host country emerge from conflict and transition to sustainable peace.

**UN peacekeeping operations are one part of a broader international effort.** This effort has several **phases.** Different actors active in each phase may have separate but overlapping mandates and areas of expertise.

As “partners” it is important for all to work together to achieve the common goal of building a lasting peace within the host country.
Mission Partners

Key Message: Mission partners include:

- National partners
- UN partners
- External partners

Remind participants of the intersecting circles in the diagram on the Integrated Strategic Framework (ISF) used in Lesson 1.5. It illustrates how peace and security, humanitarian and development mandates overlap. These mandates are carried out by both UN and non-UN partners.

At the heart of peacebuilding are national partners. Host government, ministries, military, police and civil society are examples.

Different partners work on humanitarian assistance and development. The UN, international, regional and foreign national partners are examples.

Peacekeeping personnel need to work closely with these partners.

Peacekeeping success depends on effective working relationships with all partners in a country.
Learning Activity 1.8.2
Mission Partners

METHOD
Brainstorm

PURPOSE
To stimulate participants to recall mission partners

TIME
Short option: 5 minutes
- Brainstorming: 3 minutes
- Discussion: 2 minutes

Longer option: 15 minutes
- Brainstorming: 5-7 minutes
- Discussion: 5-7 minutes

INSTRUCTIONS
- Think about a country with a UN peacekeeping mission
- Brainstorm examples of UN, national and external partners

RESOURCES
- Learning Activity instructions
**National Partners**

**Key Message:** National partners include:

- State actors, such as the host government, ministries, military and police
- Non-state actors, such as civil society, non-governmental organizations (NGOs), private sector

Partners who work towards a lasting peace and belong to the host country are called “national partners”. They are the most important partners to work with.
Key Message: National partners are key partners because they will be impacted by the mandate, and also have an impact on achieving the mandate.

Local people and the host government have the most at stake. Local people and the host government are “mission mandate beneficiaries”, or UN “clients”.

The host country has the most interest in the success of the mandate. Efforts aim to ensure that the host government can meet its people's needs on national and local levels.

UN peacekeeping personnel share responsibility to promote local and national ownership. The promotion of national and local ownership is a success factor in UN peacekeeping. It requires building partnerships with “state” and “non-state” actors at both national and local levels.

Remind participants of details on the importance of promoting national and local ownership from Lesson 1.3.
**Key Message:** The host government is by far the most important non-UN partner for a peacekeeping mission.

Interactions between a UN peacekeeping mission and the host government occur on many levels, simultaneously:

- High-level political discussions between the SRSG/HOM and the President and/or Prime Minister
- Frequent contact between mission personnel and national counterparts to get UN offices or facilitate logistics
- Working meetings on substantive themes between substantive personnel and national governmental authorities, for example to:
  - Organize elections
  - De-mine
  - Develop programmes for DDR

Partnerships with other state actors include state security, such as national military and police.

Close partnership with a host government is consistent with the UN peacekeeping principle of consent. It also reinforces **national and local ownership, which recognizes national capacity building as important for sustainability.**
Peacekeeping missions pay close attention to all levels of the host government, not only the central national or state authority. Local authorities may be central to sustained peace and transition to development.

Different interests and social groups in a country have different political views and positions. Peacekeeping needs to consider the full range of opinions and views. This ensures that ownership and participation are widespread, not limited to small elite groups.

Consultation and consideration of a range of views helps build and sustain consent and support for the peacekeeping mission.

**Slide 6**

![Non-State - Civil Society](image)

<table>
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<tr>
<td>A community of citizens linked by common interests and activities</td>
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<tr>
<td>Political parties, national NGOs and other associations, communities or groups of citizens</td>
</tr>
<tr>
<td>Include men and women, marginal and vulnerable people</td>
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**Key Message:** Interaction of a UN mission with a host population is not solely through the national government. Contact is with both “state” and “non-state” actors. Non-state actors include “civil society”. This phrase refers to a community of citizens linked by common interests and activities.

“Civil society organizations” (CSOs) include:

- Political parties
- National non-governmental organizations (NGOs)
- Other associations, communities or groups of citizens
The UN builds relationships with civil society to make sure it understands what citizens want and care about. As people express priorities, the UN matches these to mission purpose and activities. For example, consulting with local communities helps to gather and understand information on protection threats and security needs for better responses to violence.

Being inclusive means ensuring no citizen is left out. Being inclusive helps the UN maintain impartiality and build national ownership.

**Peacekeeping missions maintain regular dialogue with civil society.** This means reaching all in a country, not just the powerful or well organized. Engaging all parts of a society is central to rebuilding a country. UN contact is with religious leaders, women and student associations, academics and professional organizations. Direct and constant contact is often essential with political parties and even faction leaders.

Partnerships must consider: impartiality, wide representation, inclusiveness and equality between men and women. Reaching marginal and vulnerable people may require targeted efforts. Diversity must be considered.

National NGOs are also important. NGOs are more formal organizations of civil society, not set up by a government. People with common interests organize an NGO at local, national or international levels to address issues in support of the public good.

Different types of NGOs exist. Some provide humanitarian assistance. Others work on peacebuilding. Another type is active in development programmes. NGOs:

- Bring public concerns to governments
- Monitor policy and programme implementation
- Encourage civil society at community level to participate in public processes
- Often have an advocacy and communication role

**Peacekeeping missions may work directly with NGOs in support of activities and programmes.** Humanitarian crises are a special case.

- Peacekeeping missions provide a secure and stable environment for humanitarian actors to help people
- They do not directly provide humanitarian assistance

**The private sector is a crucial engine of economic development and employment.** It has a critical role in sustaining peace. The UN builds positive relationships with private businesses that share UN values and principles.
UN Partners

Slide 7

**Key Message:** UN partners are all the UN agencies, funds and programmes in a country. They make up the UN Country Team (UNCT).

UN engagement in countries emerging from conflict rarely begins with deployment of a peacekeeping mission. UN partners on the ground already have relationships and programmes in the country. They will continue their work after the mission leaves.

The UNCT may include among others:

- **OCHA:** the Office for Coordination of Humanitarian Affairs. OCHA is active during humanitarian emergencies.
- **WFP:** the World Food Programme. It mainly provides emergency food aid in humanitarian crises. WFP has a larger presence during the stabilization phase of a peacekeeping operation.
- **FAO:** the Food and Agriculture Organization. FAO is involved in long-term development assistance. It may only appear when a peacekeeping mission is ready to transition or withdraw.
- **UNDP:** the United Nations Development Programme.
- **UNICEF:** the United Nations Children’s Fund.
- **UNFPA:** the United Nations Fund for Population.
- **UNOPS:** the United Nations Office for Project Services.
UNDP, UNICEF and UNFPA are active in conflict prevention and recovery immediately after a conflict, and development. Their presence in a country is usually continuous (before, during and after a peacekeeping operation).

UNDP, UNICEF and UNFPA adjust their programmes as a situation evolves. They are important sources of knowledge for a mission and critical partners for a peacekeeping operation’s exit strategy.

International financial institutions (IFIs) like the World Bank and the International Monetary Fund (IMF) are not strictly UN agencies, but they are part of the wider UN family.

The World Bank and IMF may be full members of the UNCT (for example in Liberia). Sometimes they operate more independently of the UNCT and the peacekeeping mission. IFIs play critical roles in the development and economic recovery of post-conflict countries. The mission coordinates closely with them in work with national partners.

Key Message: The UNCT is a UN peacekeeping mission’s most important internal partner. The UNCT is important because it provides a valuable resource to any mission.
The UNCT:

- Knows the host country and the conflict situation, especially agencies present before the peacekeeping mission
- Can help identify and build relationships with key national partners, national and local authorities as well as civil society groups
- Provides continuity, so peacekeeping activities started are carried forward when the peacekeeping operation withdraws
- Has financial resources and expertise in programming, which peacekeeping operations often do not

Conflicts may occur because of failure to attend to human needs and lack of respect for human rights. These root causes can only be addressed by national partners and the peacekeeping operation, with the support of the UNCT.

UN peacekeeping operations often have significant overall budgets. However, budgets do not include money for major capacity building or reconstruction projects.

Peacekeeping missions do not budget for humanitarian assistance or socio-economic recovery and development. They do not have the technical expertise either. Other UNCT partners are responsible for this work. The UNCT has more funds for longer-term humanitarian assistance and development cooperation.

Peacekeeping operation budgets may include money for Quick Impact Projects (QIPs). These are short-term projects with immediate impact, such as rebuilding schools or roads. QIPs create support for a mission and build confidence in the peace process. Longer-term initiatives are the responsibility of the wider UN system, not peacekeeping personnel.

“Integrated Presence” and “Integrated Mission”

An “integrated presence” means that the UN presence in a particular country consists of a multidimensional peacekeeping or field-based special political mission (SPM) deployed to respond to a crisis or deterioration of the security or political situation, and the UN agencies, funds and programmes (the UNCT) providing humanitarian and/or development assistance programmes. There may also be regional UN offices outside the capital where mission and UNCT personnel share the same facilities.

An “integrated mission” is a particular form of a UN integrated presence in which that the mission leadership is structurally integrated, with a Deputy Special Representative of the Secretary-General (DSRSG) acting as the Resident Coordinator (RC) and/or Humanitarian Coordinator (HC) for the UNCT.
**Key Message:** The “integrated approach” involves the UN peacekeeping mission and the UNCT working together to realize a common strategic vision for the host country. The benefit of the “integrated approach” is that mutual efforts are better coordinated and hence improves impact.

Remind learners of the Integrated Strategic Framework (ISF). Use the diagram. Explain how the UN system is made up of entities that carry out different types of work – peace and security, humanitarian and development work are examples. In a country, the different UN partners must work together to make an impact.

The UN takes an “integrated approach” for better results. A host country’s peace consolidation needs are better met when the mission and UNCT work on agreed priorities. **Coordination and cooperation increases and sustains impact.** This is the benefit of the “integrated approach”.

A peacekeeping operation is a short-term measure. It has strong links with long-term mandates, objectives and programmes of the UNCT. Peacekeeping operations have a “peace and security” mandate. They connect to the “humanitarian” and “development” mandates of different UN partners.

A UN peacekeeping operation is **more effective** when deployed as part of a UN system-wide response. A **UN system-wide response** ensures:
Clear shared understanding of priorities
Contributions to common objectives

For multidimensional peacekeeping operations, the UN takes an “integrated approach”. This is for all parts of the UN system that are active in that country.

Main Obstacles to Integration

Benefits of integration are convincing. The approach seems clear. Reality is more complex. Various UN partners are involved in conflict and post-conflict settings. Obstacles to integration include:

- Different mandates
- Separate governance and accountability mechanisms
- Different funding systems, mechanisms and budget cycles
- Distinct planning and programming cycles
- Different timelines and timeframes
- Different institutional or organizational cultures, management styles and reporting lines

UN partner agencies can have distinctly different roles and perspectives. Sometimes the peacekeeping mission and UN partner agencies seem to work with opposing purposes. It may seem as if UN partners are competing as they follow their own mandates and principles. Disagreements can result.
**Examples of Obstacles to Integration – Differences between UN Partners**

The Security Council mandates peacekeeping and field-based SPMs. Funds are approved by the General Assembly, based on annual assessed contributions from Member States.

UN agencies, funds and programmes have varying mandates, report to different governing bodies and rely mostly on voluntary contributions from donor countries.

The planning and budget cycles of missions and UNCT members are not aligned. Peacekeeping missions have a 1 July to 30 June budget cycle.

Time frames for operations are different. Humanitarian actors focus on the immediate term. Peacekeeping personnel operate on a political timetable. Development agencies focus on the long-term and sustainability of activities.

The UNCT consists of purely civilian agencies and programmes. Peacekeeping operations have military, police and civilian components. One result is differences in institutional cultures and management styles.

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**Effective Strategic Partnerships**

The UN exists to improve lives of people in the host country. Each UN partner contributes to this objective. This shared objective must guide partnerships.

Such a partnership needs to be based on a shared vision of UN strategic objectives at the country level. A shared vision assumes a shared understanding of the country context.

Integrated Assessment and Planning (IAP) and the Integrated Strategic Framework (ISF) support shared vision and the integrated approach.

The SRSG leads an effective strategic partnership between peacekeeping and the UNCT. This is supported by the role of the second DSRSG as Resident Coordinator (RC), leading the UNCT. The DSRSG may be “triple-hatted” serving as both RC and Humanitarian Coordinator (HC) for the UNCT. The RC is usually also the RR, Resident Representative for UNDP. The goal is coherence and mutual support.

An integrated approach does not mean the peacekeeping operation and UNCT must physically work together or be in the same building.

Individual activities and tasks do not always need to be done in an integrated way. Decisions are made on a case-by-case basis. Considerations are the situation,
mandate, resources and capabilities of a mission and UNCT. The UN pushes for integration where it adds value and improves impact.

All peacekeeping personnel need to share information with UNCT partners and coordinate activities. This practice is important regardless of the degree of formal integration.

**Examples of Integrated Approaches**

**Example 1: Support to Elections**

UN support to elections is an important step in consolidating peace. Peacekeeping operations and UNCTs support elections in an integrated manner, regardless of whether or not the mission is formally integrated.

In Afghanistan and Timor Leste, the UN created “integrated electoral teams”. Mission personnel from electoral affairs, logistics and other units worked in the same team as staff from UN partner agencies such as UNDP.

Integrated teams present a united front to national stakeholders and donors. They avoid perceptions of a divided UN in competition with itself.

**Example 2: Disarmament, Demobilization and Reintegration (DDR)**

DDR is another task area in which the UN commonly uses an integrated approach.

In the UN Mission in the Sudan (UNMIS), the first integrated DDR unit was created. It combined mission personnel, UNDP and UNICEF staff. They shared an office.

The UN Mission in Nepal (UNMIN) was an SPM not formally considered integrated. UNDP began registering combatants for the DDR process in start-up because mission personnel were not deployed. As mission personnel deployed, UNDP handed over those tasks to the UNMIN arms monitors. However, UNMIN and the UNCT continued to cooperate closely. This cooperation ensured complementary efforts and one UN voice in Nepal.

(Cont.)
Example 3: Support to Local Authorities

The UN Mission in Liberia (UNMIL) is an integrated mission. It illustrates some best practices of integration.

UN Security Council Resolution 1509 mandated UNMIL to help the Government reestablish national authority throughout the country. This included a functioning administration at national and local levels.

Country Support Teams (CSTs) were established in 15 counties. They maximized the impact of the peacekeeping operation and the UNCT. Members include all UN partners in the country. The CST has project funds directly attached to it, managed by UNDP.

The goal of the CST mechanism is capacity building of local government to assume increasing responsibility at county level.

At the national level, the work of all CSTs is managed by a Joint Steering Committee. The Minister for Internal Affairs and the DSRSG/RC/HC co-chair it.

The CSTs coordinate and share information with county authorities and all UN partners. The project covers:

- Rehabilitating or constructing county administrative buildings
- Providing vehicles and office and communications equipment
- Developing the capacity of county officials through training, including training jointly organized with the Liberian Institute of Public Administration (LIPA)
- Strengthening information management capacity in the counties, through County Information Packs and Information Management Offices
**External Partners**

**Slide 10**

5. External Partners

- International organizations
- International Committee of the Red Cross (ICRC)
- Individual Member States
- Intergovernmental Organizations

**Key Message:** External partners include international, regional and foreign national actors.

**International organizations:**
- International financial institutions (IFIs)
- International donors
- International NGOs, such as humanitarian NGOs

**ICRC:** International Committee of the Red Cross

**Individual Member States** – as foreign national actors:
- The diplomatic community
- Non UN-led military forces deployed nationally
- Bilateral donors
- Contractors working for donors

**Inter-governmental organizations:**
- Regional and sub-regional organizations
- Non UN-led military forces deployed under a regional organization or as part of a coalition
Key Message: Coordination and cooperation are important. There are many different external partners active in post-conflict environments.

Mandates and expertise of different external partners may overlap with the UN peacekeeping operation. The UN has to coordinate with external partners.

However, these actors normally pursue independent agendas. Strategic priorities of the peacekeeping operation may not follow those agendas.

External partners may work under widely differing mandates, timelines and work methods. Their periodic engagement in the country may restrict cooperation.

Even with limited cooperation, the peacekeeping operation must be proactive to:

- Meet regularly and share information with all partners
- Seek input of other partners into mission planning
- Respond actively and substantively to requests for cooperation
- Harmonize activities, to the extent possible
Key Message: International organizations include NGOs with an international presence.

As with national NGOs, different types of international NGOs exist. Some provide humanitarian assistance. Others undertake peacebuilding activities. Another type supports development programmes. OXFAM, Save the Children, Concern and Medicins sans Frontiers (Doctors Without Borders) are examples among many. These international NGOs work alongside UN peacekeeping operations.

International NGOs can provide humanitarian assistance. Examples of services are water and sanitation, food, health services and education supplies.

Humanitarians are careful to distinguish themselves from political-military structures because of access and safety in conflict zones. Peacekeeping personnel do not provide humanitarian assistance. They facilitate its delivery.

Peacekeeping missions sometimes work directly with many NGOs as partners for QIPs. QIPs can be short-term employment activities or small projects to rehabilitate infrastructure. Peacekeeping missions also provide transport for NGO workers in many countries.

Many NGOs have long experience in a country. They know the people and the place. It is important for peacekeeping personnel to:

- Solicit and use NGOs' local knowledge
- Practice humility to avoid friction
OCHA and/or UNDP offices will have information about NGO work in a country (for example, projects and locations).

Key Message: In the humanitarian community, one important actor is the ICRC. Its mandate is to protect and assist victims of armed conflict.

The ICRC mandate is:

- Specified in international humanitarian law
- Recognized by all states

The ICRC is part of the International Red Cross and Red Crescent Movement. Other members are National Red Cross and Red Crescent Societies and the Federation of Red Cross and Red Crescent Societies. ICRC is a neutral, independent, impartial humanitarian actor. ICRC is not part of the UN and it is not an NGO. Its status is unique.

While ICRC is not an international or intergovernmental organization, it is recognized as having an “international legal personality” or international legal status of its own. It enjoys working facilities (privileges and immunities) comparable to those of the UN, its agencies and other intergovernmental organizations.

More details on humanitarian assistance will be dealt with in Lesson 2.1.
**Key Message:** Individual foreign Member States have different representatives in a host country:

- The diplomatic community
- Bilateral donors
- Contractors working for donors
- Non-UN-led military forces deployed nationally

Individual Member States that provide the UN mission with its mandate, troops, police, finances and political support are likely to have Embassies or Missions in the country.

Senior UN mission and UN partner personnel work with the diplomatic community to retain confidence and support.

Many of these countries also provide technical and financial assistance directly to the national authorities. They do this either through their embassies or national development agencies. This interaction is "bilateral". The name refers to "two sides". One-on-one interaction between an individual Member State and the host country is "bilateral" because it involves these two parties. It contrasts with "multilateral" which means many sides. The UN is a multilateral organization – it involves many parties.
Examples of National Development Agencies as Bilateral Donors:

- Britain: Department for International Development (DFID)
- Japan: International Cooperation Agency (JICA)
- United States: Agency for International Development (USAID)
- Canada: Canadian International Development Agency (CIDA)
- Sweden: Swedish International Development Agency (SIDA)
- Germany: German Society for international cooperation (GIZ)
- Norway: Norwegian Agency for Development Cooperation (NORAD)

Bilateral organizations such as DFID, JICA and USAID receive funding from the government in their home countries and use the funding to aid developing countries. Close coordination with the peacekeeping mission is essential to prevent duplication of effort and misunderstanding.

**Peace operations are also carried out by individual Member States.** Non UN-led military forces have deployed alongside peacekeeping operations. Examples include France’s deployment of forces in 2013 – Operation Serval in Mali and Operation Sangaris in the Central African Republic.

**Slide 15**

**Key Message:** Intergovernmental organizations are also partners of the UN. They can be regional or sub-regional. They play different roles in relation to the UN. Some intergovernmental organizations even conduct their own peace enforcement operations.
Examples include:

- The African Union (AU)
- Organization of American States (OAS)
- The North Atlantic Treaty Organization (NATO)
- The European Union (EU)
- The Economic Community of West African States (ECOWAS)

These regional and sub-regional organizations may be active in the host country with differing roles and relationships with the UN.

The UN Security Council has authorized a growing number of peace enforcement operations by regional organizations or coalitions. NATO, the EU and the AU are examples. Authorization is under Chapter VIII of the Charter. UN partnerships with these international, regional and sub-regional organizations enable the international community to respond more quickly and efficiently to violent conflict.

**Example of a Non UN-Led Military Force Deployed Regionally:**

The Intergovernmental Authority on Development (IGAD) is a sub-regional organization in East Africa. In 2014, the IGAD Protection and Deterrence Force (PDF) was deployed in South Sudan alongside the UN peacekeeping operation, UNMISS. Its purpose was to bolster force capacity following violent outbreaks at the end of 2013. The regional force was made up of troops from Ethiopia, Kenya, Rwanda and Burundi.

Military components of UN peacekeeping operations increasingly have to work with other military forces. These may be regional organizations, international military coalitions, individual foreign national military forces and host state military units.
Examples of Partnerships with External Partners:

**Example: Haiti. Partnership Between the UN and National and International Partners**

The UN collaborated with the Haitian and Canadian governments on restoring Haiti’s police infrastructure in the Southern Province.

The project refurbished fourteen police stations and delivered 24 cars and 22 motorcycles. It distributed work equipment among 21 police stations: computers, chairs, printers, radios and investigation kits. The initiative substantially increased the capacity of the national police to carry out their police functions.

The project was financed by the Canadian Government through the Stabilization and Reconstruction Task Force (START). It was carried out through a partnership between:

- Haitian Police Force
- UNDP
- United Nations Mission for the Stabilization in Haiti (MINUSTAH)
- UNOPS

UNDP and UNOPS provided expertise in project management, fundraising and donor fund management.

Since MINUSTAH has UN Police working directly with the Haitian National Police in their stations, they could provide technical advice on how best to spend donor funds to have maximum impact.
Learning Activity 1.8.3
Partners Working Together

METHOD
Group work, discussion

PURPOSE
To identify tasks of mission partners

TIME
10 minutes
- Group work: 5-7 minutes
- Discussion: 3 minutes

INSTRUCTIONS
- Consider the needs of a country after conflict
- Brainstorm tasks carried out by the international community and the mission
- Identify tasks addressing critical, short-term needs versus long-term needs

RESOURCES
- Learning Activity instructions
- Activity material
- Photos (same as Learning Activity 1.1.2)
- Diagram (from Lesson 1.8)
## Summary

Mission partners include: national partners, UN partners, and external partners

- **National partners** include:
  - State actors, such as the host government, ministries, military and police
  - Non-state actors such as civil society, NGOs and the private sector

- **UN partners** are all the UN agencies, funds and programmes in a country. They make up the UN Country Team (UNCT).

- **External partners** include:
  - International organizations (IFIs, donors, NGOs such as humanitarian NGOs)
  - ICRC
  - Individual Member States (diplomatic community, non UN-led military forces deployed nationally, bilateral donors, contractors working for donors)
  - Inter-governmental organizations (regional and sub-regional organizations, non UN-led military forces deployed regionally)

National partners are key partners because they are impacted by the mandate and also have an impact on achieving the mandate

- The host country has the most interest in the success of the mandate. Local people and the host government are “mission mandate beneficiaries” or “UN clients”.
- Partners who work towards a lasting peace and belong to the host country are called “national partners”. They are the most important partners to work with.
- **National partners are key partners because** they will be impacted by the mandate, and also have an impact on achieving the mandate.
- Efforts aim to ensure that the host government can meet its people’s needs on national and local levels.
- The promotion of national and local ownership is a success factor in UN peacekeeping. It requires building partnerships with “state” and “non-state” actors at both national and local levels.

(Cont.)
(Summary cont.)

The UNCT is a valuable resource to a UN peacekeeping operation

- The UNCT is important because it provides a valuable resource to any peacekeeping operation. The UNCT:
  - Knows the host country and the conflict situation, especially agencies present before the peacekeeping mission
  - Can help identify and build relationships with key national partners, national and local authorities as well as civil society groups
  - Provides continuity, so peacekeeping activities started are carried forward when the peacekeeping operation withdraws
  - Has financial resources and expertise in programming, which peacekeeping operations often do not

The UN’s “integrated approach” involves the UN system working together to realize a common strategic vision for the host country

- An “integrated approach” means the UN peacekeeping operation and the UNCT all work towards the “same” or “common” strategic vision.
- For multidimensional peacekeeping operations, the UN takes an “integrated approach” for all parts of the UN system active in the country.
- IAP and the ISF are examples.
- Coordination and cooperation increases and sustains impact. This is the benefit of the “integrated approach”.
- The UN takes an integrated approach for better results. A host country’s peace consolidation needs are better met when the mission and UNCT work on agreed priorities.
### Evaluation

**Note on use:** An example of learning evaluation questions for this lesson may be found below.

There are different types of learning evaluation questions for the instructor to choose from (See Options). Types of learning evaluation questions are:

1) Fill in the blank / sentence completion
2) True-False
3) Narrative
4) Multiple-choice

Combine in different ways for pre-assessment and post-assessment. Each evaluation type covers different content. No sub-set covers all learning outcomes. Make sure you include learning evaluation questions for each learning outcome when you combine them.

Three main uses of evaluation questions are: a) informally ask the whole group, b) semi-formally assign to small groups, or c) formally give to individuals for written responses.

<table>
<thead>
<tr>
<th>Evaluation Questions for Lesson 1.8</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Questions</strong></td>
</tr>
<tr>
<td><strong>Fill-in-the-blanks</strong></td>
</tr>
<tr>
<td>1. ___________ are key partners because they will be impacted by the mandate, and also have an impact on achieving the mandate.</td>
</tr>
<tr>
<td>2. The ___________ means the UN peacekeeping operation and the UNCT all work towards the “same” or “common” strategic vision.</td>
</tr>
</tbody>
</table>
3. The UN’s external partners in peacekeeping include ______________. Name at least two types and one international organisation.

- International financial institutions (WB, IMF)
- Donors
- International NGOs, e.g. OXFAM, Save the Children, Concern (other humanitarian NGOs)
- Individual Member States (diplomats, non-UN led military formations deployed nationally, contractors working for donors)
- Inter-governmental organizations – regional and sub-regional
- ICRC – International Committee of the Red Cross

*** ICRC is not part of the UN. Neither is it an NGO. ICRC has a unique international legal status, recognized in international humanitarian law.

**True-False**

4. UN involvement with a host country usually begins with a peacekeeping mission.

False. UN agencies, funds and programmes in a country (which make up the UN Country Team) already have relationships and programmes in a country. Their work continues after the mission leaves.

5. State actors such as Government, ministries, military and police are the only national partners for peacekeeping missions.

False. National partners include non-state actors – civil society, non-governmental organizations, the private sector – as well as state actors. Sometimes state actors do not consider needs of all citizens. This may be a root cause of violent conflict. Sometimes state actors contribute to conflict. The UN commits to inclusive, democratic processes. These rely on a strong civil society.

**Narrative**

Note: Frame narrative evaluations as questions, requests or directions.

6. Who are the mission’s UN partners?

All the UN agencies, funds and programmes in a country. These are the UN Country Team (UNCT).

7. What benefits does an integrated approach bring?

- Cooperation amplifies and sustains impact. This is the benefit of the “integrated approach”.
- The UN takes an integrated approach
A host country’s peace consolidation needs are better met when the mission and UNCT work on agreed priorities.

Other responses:
- better results, greater success on peace consolidation in a system-wide response
- different parts of the UN work on the same priorities, vision and objectives – specifically the UNPKO and UNCT
- local people hear the same messages from different parts of the UN – clear, consistent
- coordinated work has impact greater than individual parts working in silos
- peacekeeping is more likely to be effective, informed by UNCT knowledge and networks
- the PKO as a short-term measure supports the UNCT with long-term mandates

### Multiple choice

**Note: Check one for each.**

<table>
<thead>
<tr>
<th>Number</th>
<th>Statement</th>
<th>APPLIES/DOES NOT APPLY</th>
</tr>
</thead>
<tbody>
<tr>
<td>8.</td>
<td>The UNCT is important to a UN peacekeeping operation because: check all that apply</td>
<td>APPLY</td>
</tr>
<tr>
<td></td>
<td>(a) is a valuable resource to a peacekeeping operation</td>
<td>(a) The UNCT has a track record, history in the host country, relationships, knowledge and networks. It is an information source and internal partner for peacekeeping operations.</td>
</tr>
<tr>
<td></td>
<td>(b) has members from only the large UN agencies, funds and programmes</td>
<td>(b) All UN entities in a country belong to the UNCT.</td>
</tr>
<tr>
<td></td>
<td>(c) gives continuity to relationships between a host country and the UN</td>
<td>(c) gives continuity to relationships between a host country and the UN. Members are long-term partners of the host state.</td>
</tr>
<tr>
<td></td>
<td>(d) reports to the UN Security Council through the Secretary-General</td>
<td>(d) UN agencies, funds and programmes that are part of the UNCT report to different governing bodies and executive boards, not the Security Council.</td>
</tr>
<tr>
<td></td>
<td>(e) is chaired by the UN agency with the largest budget in the host country</td>
<td>(e) Resident Coordinator (RC) chairs the UNCT. The RC is usually also the RR, Resident Representative for UNDP. One of two DSRSGs may serve as RC.</td>
</tr>
</tbody>
</table>
9. Civil society is an important peacekeeping partner, and includes:
check all that apply
_____ (a) political parties
_____ (b) national NGOs
_____ (c) citizen associations
_____ (d) private sector
_____ (e) national police force or service
_____ (f) a group of citizens linked by common interests, not organized formally

APPLY
(a) to (d) plus (f)

DOES NOT APPLY
(e) the national police force or service is part of the security sector in the host country, not a civilian organization or part of civil society

You may want to ask: Who else is part of civil society, important to peacekeeping? Academics, women’s groups, student associations, organizations for elderly or disabled people, specific ethnic groups. Consider also all people excluded from mainstream politics and public life, or not part of “organised” civil society. Social inclusion broadens the base of support for peace.
### Commonly Asked Questions and Key Words

#### Key Words or phrases for this lesson:

<table>
<thead>
<tr>
<th>Key Word or Phrase</th>
<th>Definition</th>
</tr>
</thead>
<tbody>
<tr>
<td>&quot;Integrated approach&quot;</td>
<td>An &quot;integrated approach&quot; means the UN peacekeeping operation and the UN Country Team all work towards the same strategic vision.</td>
</tr>
</tbody>
</table>

#### Commonly asked questions from participants:

<table>
<thead>
<tr>
<th>Possible Questions</th>
<th>Possible Responses</th>
</tr>
</thead>
<tbody>
<tr>
<td>What is the difference between a mission component and a mission partner?</td>
<td>A mission component refers to an office, unit or section within the mission that reports to the Head of Mission. A mission partner refers to organizations or institutions that are external to the peacekeeping mission offices, sections or units. These can be UN partners, like the UN agencies, funds and programmes, or national partners, like the government or local NGOs etc.</td>
</tr>
</tbody>
</table>
| How are the UN peacekeeping, humanitarian and development budget cycles different? | UN peacekeeping operations are funded by the General Assembly, which seeks “assessed contributions” from all Member States. This budget cycle works on a one year basis. For more information see: http://www.un.org/en/peacekeeping/operations/financing.shtml  

The main mechanism by which the humanitarian community (both UN and non-UN humanitarian actors) seeks funds is the “Consolidated Appeals Process” or CAP, which generally also works on a one year cycle. It is a tool used by aid organisations to plan, implement and monitor their activities together and produce funding appeals, which they present to the international community and donors. For more information see: http://www.unocha.org/cap/  

The UN Country Team uses the UN Development Assistance Framework (UNDAF) as a similar tool to plan, implement and monitor the UNCT’s development activities, and raise funds from the international community. The UNDAF generally works on four year cycles and takes a longer term approach. For more information see: www.undg.org |
<table>
<thead>
<tr>
<th>Does UNICEF only focus on children’s education?</th>
<th>UNICEF is the UN International Children’s Education Fund. UNICEF works to improve the lives of children. The name suggests that UNICEF only focuses on Education, but it also has programmes on children’s health and human rights. UNICEF does not handle child protection, in the way a peacekeeping mission does. It has a continuous presence in a country, and a clear development focus.</th>
</tr>
</thead>
</table>
| What kind of work is carried out by national NGOs? How is it relevant to peacekeeping? | Different NGOs do different work, for example:  
- Give humanitarian aid  
- Demine  
- Work on root causes of conflict, peacebuilding  
- Represent the needs and interests of their members (women, youth, elderly, disabled, ethnic or religious groups)  
- Support development projects or development goals including equality, non-discrimination, access to services  
- Advocate for public good  
- Bring public concerns to the government  
- Monitor policies and programmes  
- Encourage civil society at all levels to engage in public processes  

Some areas of NGO work overlap directly with peacekeeping – e.g. demining, humanitarian aid, peacebuilding. Peacekeeping missions and NGOs both build the capacity of people to have a voice and use it, be active participants in their own society, which strengthens democratic participation and increases chances for lasting peace. Peacekeeping missions support NGOs and civil society organizations as they help keep a government accountable to all its citizens. |
Reference Materials

Below are materials which are a) referenced in this lesson, and b) required reading for instructor preparations:

- Charter of the United Nations, 1945
- United Nations Peacekeeping Operations Principles and Guidelines, also known as the Capstone Doctrine, 2008
- Review peacekeeping mission mandates (See ‘Additional Resources’)
- Report of the Secretary General on partnering for peace: moving towards partnership peacekeeping (S/2015/229)
- Security Council Resolution 2086 (2013) on the importance of a ‘multidimensional’ approach to peacekeeping aimed at facilitating peacebuilding, preventing relapse into conflict (S/RES/2086)

Additional Resources

UN Information

The website for UN peacekeeping: http://www.un.org/en/peacekeeping/


UN Documents

(Search by document symbol, e.g. A/63/100)
DPKO and DFS Guidance

The repository for all official DPKO and DFS guidance is the Policy and Practice Database: http://ppdb.un.org (only accessible from the UN network). Official peacekeeping guidance documents are also accessible through the Peacekeeping Resource Hub: http://research.un.org/en/peacekeeping-community

Instructors are encouraged to check for the latest guidance.

UN Films

UN films can be found on YouTube: https://www.youtube.com/user/unitednations

Additional Information

Trainers should let participants know that in addition to the Mission-specific information received during this training, participants should also familiarize themselves with the Pre-deployment Information Package (PIP). The PIP provides information on the mission and the local context.

Additional Training Resources

UN Peacekeeping Operations: An Introduction
Relevance

Peacekeeping personnel are expected to work with:

- National partners – key stakeholders
- UN Country Team (UNCT)
- External partners
Learning Outcomes

Learners will:

- List types of mission partners and examples
- Explain why national partners are key partners
- Explain why the UNCT is important
- Describe the UN’s “integrated approach” and the benefit
Lesson Overview

1. Importance of Mission Partners Working Together
2. Different Mission Partners
3. National Partners
4. UN Partners
5. External Partners
Learning Activity 1.8.1

Football/Cricket

**Instructions:**
- Think about a sport
- Discuss different players’ contributions towards the “goal”
- Draw comparisons between the mission and different players in a host country

**Time:** 5 minutes
- Brainstorming: 3 minutes
- Discussion: 2 minutes
1. Importance of Mission Partners Working Together

INDICATIVE POST-CONFLICT TASKS

Infrastructure
Employment
Economic governance
Civil administration
Elections
Political process
Security operations
DDR
Rule of law
Human rights
Capacity building
Humanitarian assistance

STABILIZATION

World Bank/IMF

PEACE CONSOLIDATION

UN Country Team, Donors

LONG-TERM RECOVERY & DEVELOPMENT

ICRC/NGOs

UN Peacekeeping

Local Institutions

UN Core Pre-Deployment Training Materials 2017
2. The Different Mission Partners

- National Partners
- UN Partners
- External Partners
Learning Activity

Mission Partners

Instructions:

- Think about a country with a UN peacekeeping mission
- Brainstorm examples of UN, national and external partners

Time: 5 minutes
- Brainstorming: 3 minutes
- Discussion: 2 minutes
3. National Partners

- State actors: host government, ministries, military, police
- Non-state actors: civil society, non-governmental organizations (NGOs), private sector
Why “Key Partners”?

- Have the most at stake – beneficiaries, clients
- Efforts ensure host government can meet the needs of its people
- Promotion of national and local ownership is a success factor
State - Host Government

- Most important non-UN actor
- Interactions on many levels
- Partnerships with other state actors – national military, police
- Include variety of political views and social groups
Non-State - Civil Society

- A community of citizens linked by common interests and activities
- Political parties, national NGOs and other associations, communities or groups of citizens
- Include men and women, marginal and vulnerable people
4. UN Partners

- UNDP
- UNICEF
- UNHCR
- The UN Refugee Agency
- Office of the High Commissioner for Human Rights
- UN Women
- United Nations Entity for Gender Equality and the Empowerment of Women
- WFP
- FAO
- IMF
- The World Bank
Why Important?

- Knows host country and conflict situation
- Relationships with national partners
- Continuity for peacebuilding activities
- Financial resources and expertise
Integrated Approach

Humanitarian
Peace & Security
Development

Scope of ISF

UNCT

UN PKO

UN Core Pre-Deployment Training Materials 2017
5. External Partners

- International organizations
- International Committee of the Red Cross (ICRC)
- Individual Member States
- Intergovernmental Organizations
Why is Coordination & Cooperation Important?

- Large number of external partners
- Separate but overlapping mandates and expertise
- Independent agendas
- Different timelines and work methods
International Organizations

- Includes NGOs with an international presence
- Can provide humanitarian assistance
International Committee of the Red Cross

- Important humanitarian actor
- Mandate: protect and assist victims of armed conflict
- “International legal personality”
Individual Member States

- Diplomatic community
- Bilateral donors
- Contractors
- Non-UN led military forces
Intergovernmental Organizations

- Regional and sub-regional organizations
- Differing roles and relationships with the UN
- Peace enforcement operations
Learning Activity 1.8.3

Partners Working Together

Instructions:

- Consider the needs of a country after conflict
- Brainstorm tasks carried out by the international community and the mission
- Identify tasks addressing critical, short term needs and long term needs

Time: 10 minutes
- Group work: 5-7 minutes
- Discussion: 3 minutes
Summary of Key Messages

- Mission partners – national, UN, external
- National partners are key partners – impacted by and have an impact on achieving mandate
- UNCT is a valuable resource
- “Integrated approach” involves UN system working together to realize a common strategic vision – cooperation increases and sustains impact
Questions
## Learning Activities

Detailed instructions for each learning activity may be found below. Here is an overview of learning activities for the instructor to choose from:

<table>
<thead>
<tr>
<th>Number</th>
<th>Name</th>
<th>Methods</th>
<th>Time</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.8.1</td>
<td>Football/Cricket</td>
<td>Group discussion, guided by analogy</td>
<td>5-15 minutes</td>
</tr>
<tr>
<td>1.8.2</td>
<td>Mission Partners</td>
<td>Brainstorm</td>
<td>5-15 minutes</td>
</tr>
<tr>
<td>1.8.3</td>
<td>Partners Working Together</td>
<td>Group work, discussion</td>
<td>10 minutes</td>
</tr>
<tr>
<td>1.8.4</td>
<td>Effective Strategic Partnerships</td>
<td>Brainstorm activities in each sphere: peace and security, humanitarian, development</td>
<td>25-30 minutes</td>
</tr>
</tbody>
</table>
Learning Activity 1.8.1

Football/Cricket

METHOD
Group discussion, guided by analogy

PURPOSE
To use a sports analogy to reinforce understanding of how a UN peacekeeping mission works as a team to succeed

TIME
Sort option: 5 minutes
- Brainstorming: 3 minutes
- Discussion: 2 minutes

Longer option: 15 minutes
- Brainstorming: 5-7 minutes
- Discussion: 5-7 minutes

INSTRUCTIONS
- Think about a sport
- Discuss different players' contributions towards the "goal"
- Draw comparisons between the mission and different players in a host country

RESOURCES
- Learning Activity instructions
Note on use: Choose the sport that will best resonate with the learner group.

Preparation
- Decide on the sport – football (soccer) or cricket.
- Find a picture of the sports field. Find additional pictures for the type of sport. For example, for soccer additional pictures may include a ball, a goal, and a team.

Instructions
1. Introduce the activity. Consider parts of a UN peacekeeping mission through the lens of a sports team.
2. Invite participants to identify how the two are alike. Note points on a board or flip-chart sheet, as participants make them. Key points:
   a) different players have key roles
   b) the group works to a common goal – together
   c) coordination is critical
   d) strategy is essential
   e) captain and senior leadership set strategy, communicate, motivate;
   f) “rules” apply – international law, specifics of the peace agreement.
3. Participants may want to point out how the two are different – peacekeeping and sports. Not everyone is comfortable comparing life-and-death situations to sports. Encourage people to share their reactions and views.
4. Use this activity to introduce Lesson 1.8 on Working with Mission Partners. Key message: There are different actors in the peacekeeping environment working towards peace – this means we are all on the same team.
Learning Activity

Mission Partners

**METHOD**
Brainstorm

**PURPOSE**
To stimulate participants to recall mission partners

**TIME**
Short option: 5 minutes
- Brainstorming: 3 minutes
- Discussion: 2 minutes

Longer option: 15 minutes
- Brainstorming: 5-7 minutes
- Discussion: 5-7 minutes

**INSTRUCTIONS**
- Think about a country with a UN peacekeeping mission
- Brainstorm examples of UN, national and external partners

**RESOURCES**
- Learning Activity instructions
Preparation
- Plan the brainstorming in three parts about 3 minutes each. Prepare a separate flip-chart to collect inputs on:
  - National partners
  - Other partners (Partners external to the UN and national partners, e.g. bilateral donors, international NGOs such as the Red Cross/Red Crescent Society)
  - UN partners
- Be ready with 1-2 questions to prompt responses for each part.

Instructions
1. Introduce the activity and purpose. Remind people about brainstorming rules: suggest points quickly, and do not evaluate until all have had a chance to give input. Be ready to note points quickly (see earlier lessons in module 1 for “hurricane thinking” instructions.)
2. Start with brainstorming on “national partners”. National electoral commissions, judiciary and legislative bodies are examples of state institutions. Local groups and non-government organizations (NGOs) are examples of civil society.
3. Carry out brainstorming on “other partners” next. Which member states are providing military and policy support? Who has interests? Who else is active in the mission area?
4. Carry out brainstorming on “UN partners” last. The UNCT is the coordinating body for the UN agencies, funds and programmes active in a country. Specific UN “agencies, funds and programmes” may also be named. It covers all kinds of UN entities.
5. Use results of brainstorming to bridge into content for Lesson 1.8.
Learning Activity

Partners Working Together

METHOD
Group work, discussion

PURPOSE
To identify tasks of mission partners

TIME
10 minutes
- Group work: 5-7 minutes
- Discussion: 3 minutes

INSTRUCTIONS
- Consider the needs of a country after conflict
- Brainstorm tasks carried out by the international community and the mission
- Identify tasks addressing critical, short-term needs versus long-term needs

RESOURCES
- Learning Activity instructions
- Activity material
- Photos (same as Learning Activity 1.1.2)
- Diagram (from Lesson 1.8)
Module 1 – Lesson 1.8: Working with Mission Partners

Note on use: This learning activity builds on Learning Activity 1.1.2 on Consequences of Violent Conflict. It links the brainstorming on the problems which are the result of violent conflict, with the solutions offered by national partners, external partners, UN partners, and the UN peacekeeping mission itself.

Preparation
- Decide on the small groups. The activity is short, so table groups are good because they are formed and in place.
- Consider which pictures can be used. Collect many examples of these.
- Decide on the order of the images/photos. Decide whether the images will be projected or handed out on sheets of paper. This activity is better delivered to the group as a whole – consider distributing printed copies amongst smaller groups.
- Plan the brainstorming. Prepare a separate flip-chart to collect inputs on:
  - Critical, immediate, short term needs
  - Long terms needs
- Prepare key points for the different tasks and actors.
- Consider using the diagram on Post-conflict tasks from the Capstone Doctrine. An example is contained below as a Learning Activity Material. Decide whether you will project or make copies to distribute to participants.

Instructions
1. Introduce the activity.
2. Ask participants to brainstorm answers to the following questions:
   a) What tasks are carried out by the international community and the mission to help a country after violent conflict?
   b) Which tasks address critical, short-term needs and long-term needs?
3. Use photos to prompt responses.
4. Summarise answers from participants. Transfer to the flip-chart and record the answers.
5. Highlight:
   a) Importance of considering all needs of a country after conflict at the beginning of an intervention in the country – short and long term needs
   b) Importance of key actors/partners who will play a role – particularly in sharing the hard work, and using comparative advantages to work towards the same goal of lasting peace (for example, resources and expertise)
   c) How the problems or needs can also be categorized into peace and security, humanitarian, and development needs
   d) The link with the Integrated Strategic Framework (ISF) diagram – with the three intersecting peace and security, humanitarian, and development mandate areas (see below, Learning Activity Material for Learning Activity 1.8.4 on Effective Strategic Partnerships)
6. Wrap up the exercise. Use the results of the brainstorming to introduce the Lesson 1.7 on Working as One in the Mission.
### 1.8.3 Photos: Partners Working Together

Photos are the same as Learning Activity 1.1.2. Available as slides for Learning Activity 1.1.2.

<table>
<thead>
<tr>
<th>Photo Number</th>
<th>Challenge</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>The presence of landmines and other explosives hazards. They kill and injure people. They damage and destroy property.</td>
</tr>
<tr>
<td>Description: A display of unexploded ordnance at a demining demonstration organized by the UN Mine Action Service (UNMAS) for the International Day for Mine Awareness and Assistance in Mine Action.</td>
<td></td>
</tr>
<tr>
<td>2.</td>
<td>Many ex-combatants with no livelihoods and only their former comrades as support networks. The availability of many weapons. This contributes to ongoing violence.</td>
</tr>
<tr>
<td>Description: Child soldiers involved in the conflict in the Central African Republic (CAR).</td>
<td></td>
</tr>
<tr>
<td>3.</td>
<td>People do not feel safe and secure. They have no confidence or trust in State security. State security actors are not accountable. They do not provide adequate security to the country.</td>
</tr>
<tr>
<td>Description: Members of a militia patrol a town in the Moyen Cavally region of western Côte d’Ivoire in 2005. Failed efforts to disarm militia and rebel forces have left the west of the country awash in guns, which criminal groups, some including former militia fighters, have used to terrorize and commit abuses against local villagers.</td>
<td></td>
</tr>
<tr>
<td>4.</td>
<td>Weak or non-existent police, justice and corrections institutions to uphold the law.</td>
</tr>
<tr>
<td>Description: A former inmate of the Abu Salim prison in Tripoli, Libya, returned to visit his cell in October 2011.</td>
<td></td>
</tr>
</tbody>
</table>
5. The decision must be made on who should be in power. Elections have the potential to be unfair. Voters may be intimidated to make a particular choice. The people risk having no voice to say how they should live their lives.

Source of photo: [https://twitter.com/un_photo/status/769249103662424064](https://twitter.com/un_photo/status/769249103662424064)

Description: Women exercising their right to vote in Côte d'Ivoire.

6. The State is ineffective. It is unable to provide basic services to the people such as security, healthcare and education. It lacks control in certain areas of the country. People continue to suffer.


Description: A boy receives medical treatment in a hospital in South Sudan.

7. Ongoing fighting. Distrust between the parties involved in the fighting.


Description: Yemeni artillery and missile attacks destroy several Saudi military bases.

8. Lack of law and order. The State is unable to defend and protect the people.


Description: People seeking shelter from ongoing fighting in Juba between soldiers of the Sudan People’s Liberation Army (SPLA) and the SPLA in Opposition in 2016.

9. No agreement to end violent conflict. Disputes over political power. State structures and institutions are destroyed.


Description: A fight in the legislative assembly in Srinagar.
<p>| | | |</p>
<table>
<thead>
<tr>
<th></th>
<th></th>
<th></th>
</tr>
</thead>
</table>
| 10. | People have no food, water or shelter. The sick and injured have limited access to medical care. Hospitals have been destroyed or are poorly staffed. People flee the violence and desperation for safer areas. | Source of photo: [http://www.un.org/apps/news/story.asp?NewsID=50306#.WNvOwqOZP_R](http://www.un.org/apps/news/story.asp?NewsID=50306#.WNvOwqOZP_R)  
Description: Syrian Kurdish refugees cross into Turkey from Syria near the northern town of Kobane in 2014. |
Description: The city of Taiz, Yemen, which in 2017 has been destroyed by two years of fierce fighting. |
| 12. | Human rights abuses and violations during and after the conflict. They are committed by armed groups, as well as State actors who have a duty to protect people. | Source of photo: [https://www.hrw.org/news/2011/12/21/dr-congo-24-killed-election-results-announced](https://www.hrw.org/news/2011/12/21/dr-congo-24-killed-election-results-announced)  
Description: A Congolese army soldier stamps on Fabien Mutomb, provincial vice-president of the Union for Democracy and Social Progress (UDPS), as the army and police break-up a peaceful protest in Lubumbashi on December 14, 2011. |
Description: Syrian refugees. |
Description: A young boy helps collect what is left of his family’s belongings from the ruins of their house in Aleppo city. A Syrian government jet dropped four bombs on the street on April 7 2013, killing at least 17 civilians. |
<table>
<thead>
<tr>
<th>15.</th>
</tr>
</thead>
</table>
| **Rape and other forms of sexual violence.** They are used as a weapon of war by the parties involved in the conflict. It happens in conflict and post-conflict settings.  
Description: Survivors of sexual violence, South Kivu, Democratic Republic of the Congo (DRC). |

<table>
<thead>
<tr>
<th>16.</th>
</tr>
</thead>
</table>
| **Vulnerable children are amongst ordinary people who suffer in violent conflict.** They are killed and injured. They are abducted and recruited into armed forces and groups. They are victims of sexual violence.  
Source of photo: [http://www.unmultimedia.org/radio/english/2016/03/un-global-perspective-focus-on/#.WMpHkaOZNZo](http://www.unmultimedia.org/radio/english/2016/03/un-global-perspective-focus-on/#.WMpHkaOZNZo)  
Description: Syrian children shelter in a doorway amid gunfire and shelling. |
1.8.3 Diagram: Partners Working Together

Available as part of presentation slides for the lesson, or as an individual slide for the learning activity.

Source: Capstone Doctrine.

Description: Diagram on Post-Conflict Tasks.
Learning Activity

Effective Strategic Partnerships

METHOD

Brainstorming, using graphic - ISF diagram showing overlapping mandates

PURPOSE

To begin to consolidate learner knowledge of critical partners and partnerships important to UN peacekeeping missions

TIME

20 – 30 minutes
- Introduction: 3 minutes
- Brainstorming with full group (2 rounds, 7 minutes each): 15 minutes
- Debriefing: 3-5 minutes
- Open forum / questions: 3-5 minutes
- Summary/Close: 2 minutes

INSTRUCTIONS

- Consider peace and security, humanitarian and development work
- Brainstorm examples of mission partners working in these areas
- Give examples of the kind of work they do

RESOURCES

- Learning Activity instructions
- Diagram

Learning Activity 1.8.4

Diagram

Humanitarian

Peace & Security

Development
Preparation

- Prepare flip-chart sheets or white board to collect points. Redraw or project the Integrated Strategic Framework (ISF) diagram from the Mission Start-Up Guide and Integrated Assessment and Planning (IAP) Handbook. An example is contained below as a Learning Activity Material. Draw three intersecting mandate areas:
  - peace and security
  - humanitarian
  - development
- Prepare keys points on activities and key actors for each mandate area for debriefing. Consider what “strategic” means. It refers to both strategic authority, and smart actions.

Instructions

1. Introduce the activity. The purpose of the activity is to consider how the different mission partners work towards the ultimate goal of lasting peace. This is carried out through their peace and security, humanitarian and development work. For each area, participants will brainstorm examples of:
   a) mission partners working in these areas
   b) the kind of work they do
2. Initiate the brainstorming. Note points.
   - Brainstorming with full group (2 rounds, 7 minutes each): 15 minutes
   - Round 1: brainstorm on activities for each mandate area.
   - Round 2: brainstorm or add the names of partners in each mandate area.
3. After 10 minutes, summarize inputs. Ask participants if they have more.
5. Invite questions. Summarize and close. Key messages:
   a) To work effectively, a UN peacekeeping mission must have strategic partnerships with mission partners.
   b) Mission partners are important as they play a key role – particularly in sharing the hard work, and using comparative advantages to work towards the same goal of lasting peace (for example, resources and expertise).
   c) It is important to coordinate as work sometimes overlaps – planning is key.
   d) Understand each other’s roles and manage expectations.
1.8.4 Diagram: Effective Strategic Partnerships

Available as an individual slide for the learning activity.

**Source:** Mission Start-Up Guide and Integrated Assessment and Planning (IAP) Handbook.

**Description:** Diagram for Integrated Strategic Framework (ISF).
Learning Activity 1.8.3

Diagram

INDICATIVE POST-CONFLICT TASKS
- Infrastructure
- Employment
- Economic governance
- Civil administration
- Elections
- Political process
- Security operations
- DDR
- Rule of law
- Human rights
- Capacity building
- Humanitarian assistance

STABILIZATION
- World Bank/IMF

PEACE CONSOLIDATION
- UN Country Team, Donors

LONG-TERM RECOVERY & DEVELOPMENT
- Local Institutions

ICRC/NGOs

UN Peacekeeping
Learning Activity 1.8.4
Evaluation

Note on use: The types of learning evaluation questions are:

1) Fill in the blank / sentence completion
2) True-False
3) Narrative
4) Multiple-choice

Combine in different ways for pre-assessment and post-assessment. Each evaluation type covers different content. No sub-set covers all learning outcomes. Make sure you include learning evaluation questions for each learning outcome when you combine them.

Three main uses of evaluation questions are: a) informally ask the whole group, b) semi-formally assign to small groups, or c) formally give to individuals for written responses.

Other suggestions for evaluating learning follow the table.

<table>
<thead>
<tr>
<th>Evaluation Questions for Lesson 1.8</th>
</tr>
</thead>
<tbody>
<tr>
<td>Questions</td>
</tr>
<tr>
<td>Fill-in-the-blanks</td>
</tr>
<tr>
<td>1. The __________ is a UN peacekeeping mission’s most important internal partner.</td>
</tr>
<tr>
<td>2. __________ are key partners because they will be impacted by the mandate, and also have an impact on achieving the mandate.</td>
</tr>
<tr>
<td>3. The __________ means the UN peacekeeping operation and the UNCT all work towards the “same” or “common” strategic vision.</td>
</tr>
</tbody>
</table>
Module 1 – Lesson 1.8: Mission Partners

<table>
<thead>
<tr>
<th>Impact. This is the benefit of the “integrated approach”. The UN takes an integrated approach for better results. A host country’s peace consolidation needs are better met when the mission and UNCT work on agreed priorities.</th>
</tr>
</thead>
<tbody>
<tr>
<td>4. Partnerships with state actors in the host country include _______________. Name at least one.</td>
</tr>
<tr>
<td>All levels of the host government. Also, state security, such as national military and police.</td>
</tr>
<tr>
<td>5. The UN’s external partners in peacekeeping include ____________. Name at least two types and one international organisation.</td>
</tr>
<tr>
<td>- International financial institutions (WB, IMF) - Donors - International NGOs, e.g. OXFAM, Save the Children, Concern (other humanitarian NGOs) - Individual Member States (diplomats, non-UN led military formations deployed nationally, contractors working for donors) - Inter-governmental organizations – regional and sub-regional - ICRC – International Committee of the Red Cross *** ICRC is not part of the UN. Neither is it an NGO. ICRC has a unique international legal status, recognized in international humanitarian law.</td>
</tr>
<tr>
<td>6. Although not an international or intergovernmental organisation, ______________ has a mandate to protect and assist victims of armed conflict. It has an “international legal personality” or international legal status of its own.</td>
</tr>
<tr>
<td>The International Committee of the Red Cross, ICRC. Its mandate is: 1. specified in international humanitarian law; 2. recognized by all States. ICRC is not part of the UN. It has a recognized role in humanitarian aid.</td>
</tr>
</tbody>
</table>

**True-False**

| 1. The World Bank and International Monetary Fund are not part of the UN. | True. They are not strictly UN agencies, but they are part of the “UN family”. |
| 2. UN involvement with a host country usually begins with a peacekeeping mission. | False. UN agencies, funds and programmes in a country (which make up the UN Country Team) already have relationships and programmes in a country. Their work continues after the mission leaves. |
### Module 1 – Lesson 1.8: Mission Partners

3. State actors such as a Government, ministries, military and police are the only national partners for peacekeeping missions. **False.** National partners include non-state actors – civil society, non-governmental organizations, the private sector – as well as state actors. Sometimes state actors do not consider needs of all citizens. This may be a root cause of violent conflict. Sometimes state actors contribute to conflict. The UN commits to inclusive, democratic processes. These rely on a strong civil society.

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**Narrative**

*Note: Frame narrative evaluations as questions, requests or directions.*

1. **Who are the mission’s UN partners?**
   - All the UN agencies, funds and programmes in a country. These are the UN Country Team (UNCT).

2. **What does an “integrated approach” mean for the UN in a country?**
   - An **“integrated approach”** means the UN peacekeeping operation and the UNCT all work towards the “same” or “common” strategic vision. For multi-dimensional peacekeeping operations, the UN takes an “integrated approach” for all parts of the UN system active in the country (the UNCT).

3. **What benefits does an integrated approach bring?**
   - Cooperation amplifies and sustains impact. This is the **benefit** of the “integrated approach”.
   - The UN takes an integrated approach for better results. A host country’s peace consolidation needs are better met when the mission and UNCT work on agreed priorities.

Other responses:
- better results, greater success on peace consolidation in a system-wide response
- different parts of the UN work on the same priorities, vision and objectives – specifically the UNPKO and UNCT
- local people hear the same messages from different parts of the UN – clear, consistent
- coordinated work has impact greater than individual parts working in silos
- peacekeeping is more likely to be effective, informed by UNCT knowledge and networks
- the PKO as a short-term measure
Module 1 – Lesson 1.8: Mission Partners

<table>
<thead>
<tr>
<th></th>
<th>supports the UNCT with long-term mandates</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Multiple choice</strong></td>
<td><strong>Note: Check one for each.</strong></td>
</tr>
</tbody>
</table>

1. The UNCT is important to a UN peacekeeping operation because:  
   **check all that apply**  
   ______(a) is a valuable resource to a peacekeeping operation  
   ______(b) has members from only the large UN agencies, funds and programmes  
   ______(c) gives continuity to relationships between a host country and the UN  
   ______(d) reports to the UN Security Council through the Secretary-General  
   ______(e) is chaired by the UN agency with the largest budget in the host country

   **APPLY**  
   (a) – The UNCT has a track record, history in the host country, relationships, knowledge and networks. It is an information source and internal partner for peacekeeping operations.  
   (c) – gives continuity to relationships between a host country and the UN. Members are long-term partners of the host state.  

   **DO NOT APPLY**  
   (b) – All UN entities in a country belong to the UNCT.  
   (d) – UN agencies, funds and programmes that are part of the UNCT report to different governing bodies and executive boards, not the Security Council.  
   (e) Resident Coordinator (RC) chairs the UNCT. The RC is usually also the RR, Resident Representative for UNDP. During insecure times when a peacekeeping mission is present, one of two DSRSGs may serve as RC.

2. Civil society is an important peacekeeping partner, and includes:  
   **check all that apply**  
   ______(a) political parties  
   ______(b) national NGOs  
   ______(c) citizen associations  
   ______(d) private sector  
   ______(e) national police force or service  
   ______(f) a group of citizens linked by common interests, not organized formally

   **APPLY**  
   (a) to (d) plus (f)

   **DOES NOT APPLY**  
   (e) – the national police force or service is part of the security sector in the host country, not a civilian organization or part of civil society

   You may want to ask: Who else is part of civil society, important to peacekeeping? Academics, women’s groups, student associations, organizations for elderly or disabled people, specific ethnic groups. Consider also all people excluded from mainstream politics and public life, or not part of “organised” civil society. Social inclusion broadens the base of support for peace.
### Module 1 – Lesson 1.8: Mission Partners

3. National partners are key partners for UN peacekeeping operations because: **check all that apply**

   - (a) they follow the UN priorities and not their own;
   - (b) they are “mission mandate beneficiaries” or “UN clients”;
   - (c) they follow their own independent agendas;
   - (d) they have an impact on achieving the mandate;
   - (e) they will be impacted by the mandate.

**APPLY**

- (b) – they are “mission mandate beneficiaries” or “UN clients”
- (d) – they have an impact on achieving the mandate
- (e) – they will be impacted by the mandate

**DO NOT APPLY**

- (a) they follow the UN priorities and not their own
- (c) follow their own independent agendas

4. Check all the intergovernmental organisations.

   - (a) International Committee of the Red Cross (ICRC)
   - (b) African Union (AU)
   - (c) OXFAM International (OXFAM)
   - (d) North Atlantic Treaty Organization (NATO)
   - (e) Economic Community of West African States (ECOWAS)
   - (f) Office for Coordination of Humanitarian Affairs (OCHA)
   - (g) European Union (EU)

**INTERGOVERNMENTAL ORGANIZATIONS**

- (a) African Union (AU)
- (d) North Atlantic Treaty Organization (NATO)
- (e) Economic Community of West African States (ECOWAS)
- (g) European Union (EU)

**NOT INTERGOVERNMENTAL ORGANIZATIONS**

- (a) International Committee of the Red Cross (ICRC) – has an “international legal personality” status of its own
- (c) OXFAM International (OXFAM) – an international NGO
- (f) Office for Coordination of Humanitarian Affairs (OCHA) – is a part of the UN organization

The training course using CPTM 2017 will be almost one-third over at this point. Course Directors and instructors will know the groups and learners, including what types of exercises work best. If true/false or yes/no questions work well with a class, adapt points in the multiple-choice questions to these formats.

**More ways to evaluate learning**

- **Diagram of mission partners.** Get participants to prepare a diagram showing different mission partners in UN peacekeeping. Direct them to make it complete and detailed. Put out supplies: flip-chart sheets, tape and glue, coloured paper and flip-chart pens, scissors. Give a time limit. Create a
“gallery” by getting groups to post their diagrams, and allow time for people to circulate and view each other’s work. Debrief.

**Variation:** Do the exercise in two phases.
1. **Phase 1:** Do not look at notes or references. Prepare the diagram based on what people remember. Post diagrams for group review. Do not give your feedback yet. Invite groups to look at the diagrams as they are, and get more ideas.
2. **Phase 2:** Use information in other diagrams, your notes and references to complete the diagram or change it.

- **Briefing on mission partners.** Divide the class into three groups. Assign each group one type of mission partner:
  1. United Nations Country Team (UNCT)
  2. National partners
  3. External partners

  The task: Prepare an introductory profile on assigned mission partners, and use it to brief the class. Encourage people to be creative, and accurate.

**Variation:** Simulate an actual briefing. Invite external people as the audience. Make sure each group knows how much time is available. Manage that time – do not let groups go over by much. Prepare a standard form and ask audience members to evaluate each presentation. If the group is collegial and people support each other, give all audience members the evaluation forms, including participants.

**Evaluation Form**

1. use a rating scale of 1 (very poor) to 10 (excellent)
2. list points for rating:
   - Accuracy of content
   - Flow of briefing
   - Presentation skills
   - Team work
   - Handling of questions
   - Value of audio-visual or graphic support (diagrams, charts)
   - Time management
3. give space for written comments
   - Liked most/least
   - New learning
   - Suggestions

- **Evaluation assignment.** Use a real case to show how the UN’s “integrated approach” works. Use the examples in the lesson, or get participants to do independent research. Encourage people with peacekeeping experience to share real cases. Give time to research and prepare a brief presentation. Make sure the examples profile UNCT and mission contributions. Participants may also share experiences of hindrances to the “integrated approach” and what steps were taken to encourage cooperation.
**Group discussion as part of evaluation.** Ask the question: What relationships exist in peacekeeping contexts between the UN and NGOs?

- NGOs may have long experience in a country – they are a source of information for peacekeeping personnel, as they know the people and the place.
- NGOs may have existing relationships with other UN partners, especially on the humanitarian side and development side – goodwill may exist, as well as networks.
- Peacekeeping personnel will find NGO knowledge valuable. However, they have to “practice humility to avoid friction”. Humility needs to be constant in UN interactions with local people and national partners in general.
- OCHA and UNDP offices in the country will have detailed knowledge of NGO work.
- The UN may need to build capacity of local and national NGOs, to implement projects and for people to effectively represent their interests through them.
- UN peacekeeping missions may work directly with NGOs on QIPS (Quick Impact Projects) – for example short-term employment activities, small projects to repair roads or schools.
- Peacekeeping missions provide transport for NGO workers in many countries.
- International NGOs can provide humanitarian aid – water and sanitation, food, health services, education supplies.
- Other NGOs may be directly involved in peacebuilding, addressing root causes of violent conflict. Another type supports development programmes.
- Examples of NGOs that work alongside UN peacekeeping operations include OXFAM, Save the Children, Concern and Medicins sans Frontiers/Doctors Without Borders (participants may know of many more examples).
- Humanitarian NGOs keep distance from political-military structures, for access and safety in conflict zones. Humanitarian actors deliver help, peacekeeping personnel facilitate or support it.

*** Participants may name the ICRC. Take time to go through these points. An example of core pre-deployment training failure is for a majority of peacekeeping personnel to identify the ICRC as a UN body.

- ICRC is not an NGO – it is part of the Red Crescent and Red Cross Movement. Others in that movement are National Red Cross and Red Crescent Societies, and the Federation of Red Cross and Red Crescent Societies.
- ICRC is a neutral, independent, impartial humanitarian actor. It has a unique international legal status, recognized in international humanitarian law and by all states.
- ICRC is not an international or intergovernmental organization. ICRC is not part of the UN.
- **ISF Diagram.** Recall the diagram in Mission Start-up Guide (2010) on page 35. Ask participants to prepare a diagram which shows how the key mandates of UN partners can work together in an integrated approach. If needed, remind participants of the three key mandates are:
  1. Peace and Security
  2. Humanitarian
  3. Development

  o If the lesson introduced key documents (CHAP/CAP, UNDAF/PRSP, MANDATE/RBB) task people to include these in the diagram.

  o The diagram illustrates how critical the ISF is to an integrated approach. Stress this. Areas of overlap need close coordination and cooperation. Each distinct area makes unique needed contributions.

  o Point to the arrows in the original diagram in the Mission Start-up Guide. The different lines indicate the information flow. Information flow and other partnerships contribute to the integrated approach. A UN system-wide effort is as important as the mandates of individual parts. Cover this when you debrief.

**Variation:** Phase the evaluation in two parts.

1. Part 1: Ask participants to prepare the diagram, as above.
2. Part 2: Ask participants to identify by name key mission partners for the three mandates. Add two rings to the outer part of the diagram. Label one “UN partners”, and the other “External partners”. Add the names to the outer ring of the diagram. Option: Print out the names of key partners in development, humanitarian and peace/security, one per page. Mix them up. Hand out sets and give groups a limited time to prepare an accurate detailed diagram.

This variation has the advantage of showing visually the complexity of the UN and peacekeeping contexts. It is in these contexts that peacekeeping personnel must form strategic, operational and tactical partnerships.